



Wonder
Learning Partnership
Educate | Empower | Engage | Enrich

Case Study



"After two unsuccessful searches, we needed a partner who understood both the urgency and the sector. Charity Recruit delivered exactly that, matching us with an Interim COO who could step in and add value straight away."

Jonathan Britton, CEO of Wonder Learning Partnership

Key achievements

- Charity Recruit stepped in after two unsuccessful permanent recruitment attempts with another agency, moving quickly to fill an urgent leadership gap.
- The recruiter sourced and placed a highly qualified Interim Chief Operating Officer within a short timeframe, supporting the organisation through a critical period of growth.
- Charity Recruit presented a candidate with both commercial experience and a strong understanding of the non-profit sector, meeting all of the client's key requirements.
- The team delivered a smooth, well managed process from initial consultation through to appointment, keeping the client informed at every stage.

The Challenge



Finding More Than a Finance Professional

Recruiting for senior leadership roles is never straightforward, particularly in the charity sector where commercial acumen needs to sit alongside genuine non-profit experience.

Wonder Learning Partnership had already been through two unsuccessful permanent recruitment processes with another agency earlier in the year. Despite those efforts, the right candidate hadn't materialised.

Meanwhile, as the organisation continued to grow, the need for a Chief Operating Officer to support CEO, Jonathan Britton became increasingly urgent. With time no longer on their side, the decision was made to explore an interim solution instead and Wonder Learning Partnership turned to Charity Recruit for help.

Our recruiter at Charity Recruit commented:

"Once we understood what good looked like for Wonder Learning Partnership, it was about moving fast and keeping them close to the process, so nothing felt like a waiting game."

The Search



The Recruitment Process

Charity Recruit worked to move quickly, recognising that Wonder Learning Partnership's operational gap couldn't wait for another lengthy search.

- **Initial Consultation:** Time was spent with Wonder Learning Partnership to understand the immediate need and build a clear picture of the ideal candidate.
- **Candidate Search:** Drawing on an established network and sector knowledge, Charity Recruit identified candidates with both commercial and charity backgrounds.
- **Candidate Assessment:** A thorough screening process assessed candidates for leadership skills, operational expertise and cultural alignment with Wonder Learning Partnership.
- **Accelerated Process:** A carefully selected candidate, meeting all the key requirements, was presented to the organisation.
- **Final Selection:** Wonder Learning Partnership conducted an interview with the shortlisted candidate, who proved to be an ideal fit for the Interim COO role.

Careful screening and a swift decision gave Wonder Learning Partnership the confidence to move forward, after two earlier searches had left them without an answer.

Why Charity Recruit?



Why Charity Recruit?

Charity Recruit's dedication and expertise in charity sector appointments ensured Wonder Learning Partnership's urgent leadership gap was filled with a highly qualified Interim COO.

By partnering with Charity Recruit, Wonder Learning Partnership benefited from a recruiter who understood charity leadership roles and could quickly identify the perfect candidate. The efficient, well-managed process and proactive communication from Charity Recruit made the recruitment experience smooth and stress-free.

The recruiter played a crucial role in keeping Wonder Learning Partnership informed throughout the process. She provided valuable insight into the candidate's position, interest and suitability, ensuring an effective and timely hire.

Jonathan Britton, CEO of Wonder Learning Partnership, said:

"After two unsuccessful searches, we needed a partner who understood both the urgency and the sector. Charity Recruit delivered exactly that, matching us with an Interim COO who could step in and add value straight away."



We'll help you appoint the perfect candidate

If you're looking for your next senior leader within
your charity, please talk to us about your requirements.

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